

MetLife UK expands family access to Funeral advice and estate planning through partnership with Everest Funeral Concierge

[MetLife UK](#) expands its access to Life and Legacy services provided via its exclusive partnership with [Everest](#).

Available to MetLife's Group Life policyholders, the partnership with Everest provides an independent, expert funeral concierge service that offers end-of-life planning and extensive, compassionate funeral support to employees and their families in the event of their death. Already accessible to spouses, partners and dependents of the insured employee, access to Everest's service is now extended to the employees parents and in-laws.

Alongside Everest, MetLife aims to transform the experience for millions of multigenerational families across the UK by revolutionising the Group Life Employee Benefits market with its unique funeral concierge offering.

Employees and their family members, which now includes spouses, children and parents & in-laws, can now use the Everest services to take control of important end of life planning. Providing the highest level of care in time of bereavement, the Everest Advisors remain on hand to provide expert, compassionate support to research, plan, and arrange a funeral, supporting policyholders every step of the way, anywhere in the world.

Everest experts provide clear independent research reports on local funeral homes (including locations, services, and costs for over 8,000+ providers) that are instantly shareable with relatives to help make informed decisions on funerals loved ones deserve.

Everest's hi-tech digital tools, including Comprehensive Will writing, Mirror Wills, Living Wills and drafting Power of Attorney come at no cost, and can be safely stored in Everest's secure digital lock box, should the time come. This one-stop-shop for all important documents allows families to organise their financial accounts, digital passwords, cherished memories (such as photos and videos), and important contacts all in one place. The pre-planning tools "10 Key decisions" guide and video recording function enables families to record their wishes, including funeral preferences, leaving clear instructions for loved ones should they pass away.

Charlotte O'Brien, Head of Employee Benefits at MetLife UK, comments: "Protection is not just about financial wellbeing. Continuous innovation is vital to help people feel looked after and supported. That's never truer than when suffering a bereavement, and in extending our Group Life and Legacy proposition to the parents and in-laws of the insured employee, we aim to provide more family members peace of mind. Those older family members will now know that they can access independent support and guidance if they need to leave their affairs in order, plan for the future, or arrange a funeral.

"This unique benefit should also help encourage people to talk about and plan for the future in a way that's convenient and practical, rather than in highly emotive or emergency moments. In

doing so, we are trying to remove some of the strain that comes with bereavement so individuals can focus on themselves and their families.”

Mark Wood, Executive Chairman at Everest, comments: "Our collaboration with MetLife has delivered valuable support at their time of grief to employees of MetLife's Group Life clients. The extent to which our services are valued is reflected in MetLife's new business and renewal performance. Today we announce the extension of our services to encompass employees' parents and parents in law."

ENDS

For further information about MetLife please contact:

Teamspirit
Olivia Nelson / Aaminah Qaiser
07841 661651 / 07392 106925
MetLifePR@teamspirit.uk.com

Follow MetLife on LinkedIn @MetLife_UK

More about MetLife

MetLife Europe d.a.c. is an affiliate of MetLife, Inc. and has been in the UK since 2007, providing innovative protection, employee benefits and retirement solutions.

Founded in 1868, MetLife, Inc. is a global provider of life insurance, annuities, employee benefits and asset management. Serving 100 million customers worldwide, MetLife has operations in over 50 countries and holds leading market positions in the United States, Japan, Latin America, Asia, Europe and the Middle East. For more information, visit www.metlife.com.

MetLife Europe d.a.c. is affiliated with US-based MetLife, Inc. (NYSE: MET), which through its subsidiaries and affiliates ("MetLife"), is one of the largest life insurance companies in the world.

Products and services are offered by MetLife Europe d.a.c. which is an affiliate of MetLife, Inc. and operates under the "MetLife" brand.

MetLife Europe d.a.c. is a private company limited by shares, registered in Ireland under company number 415123. Registered office at 20 on Hatch, Lower Hatch Street, Dublin 2, Ireland. UK branch office at Invicta House, Trafalgar Place, Brighton BN1 4FR. Branch establishment number: BR008866. MetLife Europe d.a.c. (trading as MetLife) is authorised and regulated by Central Bank of Ireland. Authorised by the Prudential Regulation Authority. Subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority. Details about the extent of our regulation by the Prudential Regulation Authority are available from us on request.

More about the Everest product:

[Access to expert advisors 24/7](#)



Everest provides 24/7 assistance before and throughout the funeral process and empowers families to make well-thought-out decisions to give their loved ones the send off they wanted and deserved.

Peace of mind

As an independent consumer advocate, Everest provides peace of mind and confidence when making difficult financial and emotional decisions.

In addition to 24/7 Advisor assistance, Everest also provides a suite of online planning tools which help a family organize and communicate their wishes. This is available for download by searching for the “Everest Tools” on App Store and Google Play.

Online tools include:

- **PriceFinder:** A database which produces detailed, local funeral provider price comparisons to give cost transparency when planning a funeral, and ensure loved ones aren't overpaying for services.
- **Willprep:** Giving you the ability to create simple will and estate documents and store them online. Tools help to highlight key considerations to make when drafting a will. Helpline available 24/7, 365 days a year to help with any queries.
- **Tenzing:** A cloud-based digital lockbox to store your documents, passwords, photos, and personal mementos, with up to 100GB storage. Access granted for up to 4 individuals to receive the key to open it when you pass away.
- **Funeral planning tools:** To help you make informed decisions about your funeral wishes, including a resource library and videos, information and advice.